0

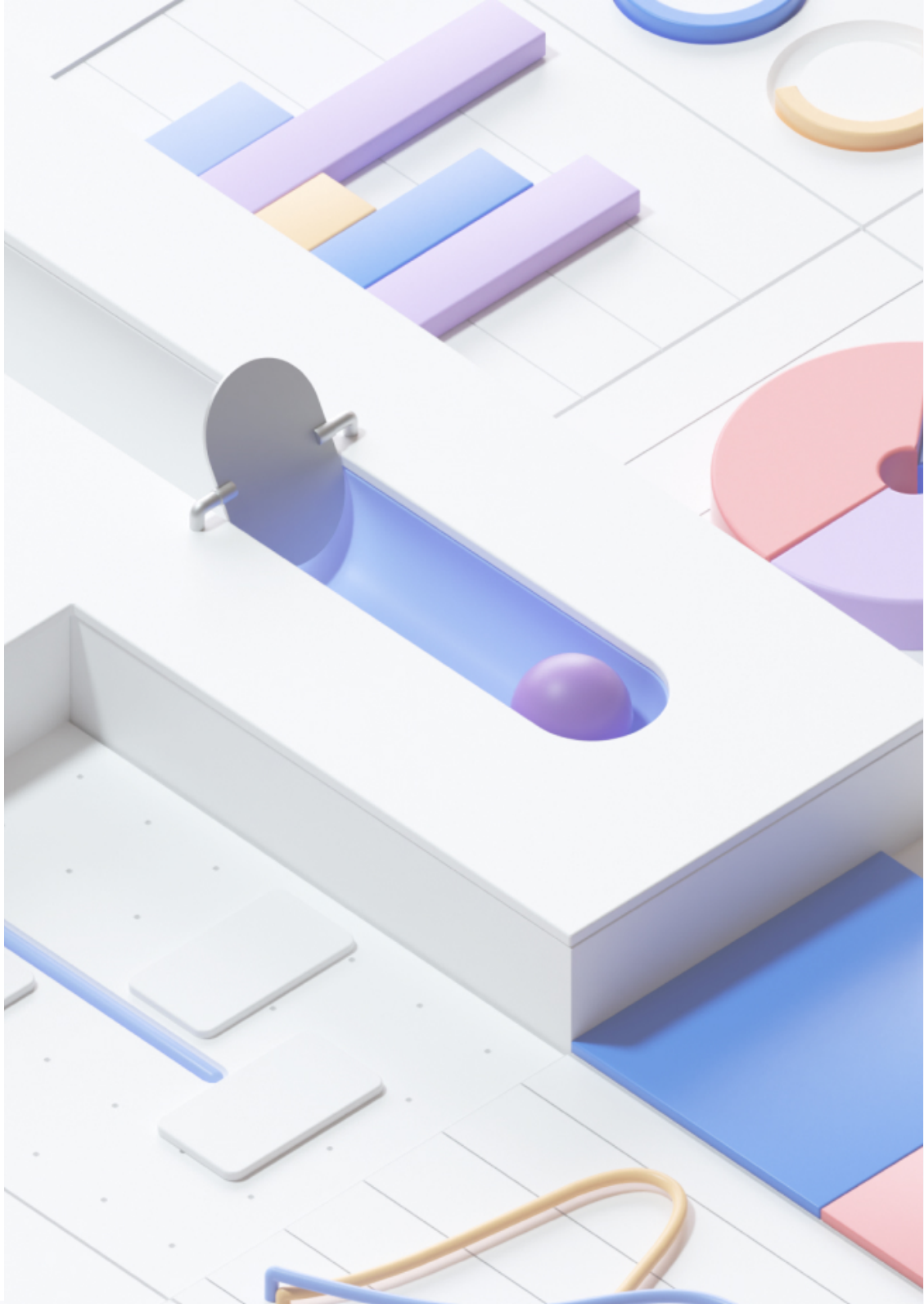
Maze version - Main screens

BO Terminology

Responses	# of blocks
115	9

See online report ↗

Downloaded on the 12.6.2023



The scenario

Context Screen

115
Testers

You're using the Lightspeed Back Office to configure your staff's point of sale (POS) devices.

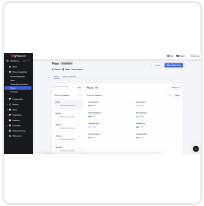
To make it easy for them to add items to an order, you've created a set of buttons that lets them access specific sections of ...

Here's how it's configured in the Back Office

Context Screen

On the menu configuration page, we click 'add' to add a menu section (e.g., pizza). Then, we click 'add button' to add our items to that section (e.g., Pizza Hawaii, Pizza Margarita).

We repeat these steps to create other...



108
Testers

Here's how it looks on the POS

Context Screen

When the blue button is clicked on the POS, items are displayed and can be added to the order. In the example, we clicked 'pizza' and revealed 8 items.



104
Testers

What would you name this section of buttons?

Multiple Choice

Think of how you'd describe the section to your staff.



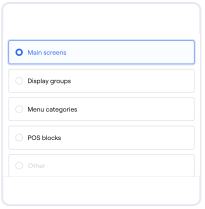
97
Responses

Menu categories	70%	68
Main screens	18%	17
Display groups	7%	7
Other	3%	3
POS blocks	2%	2

View details in Maze ↗

Why did you choose "Main screens" over the other options?

Simple Input



16
Responses

"I thought Mains screens or Menu categories were most fitting. The other terminology we just wouldn't use and my staff wouldn't know what I was talking about."

Tester #204769296

"Broadest meaning that will make sense to the largest group of people"

Tester #170202737

"it shows all the different buttons for all the options, food drinks every category we sell. "

Tester #204691004

"accident "

Tester #204636824

"because its the most clear"

Tester #204565021

"Seams more fitting to a group of items"

Tester #204498367

"because is the one screen more visible "

Tester #204489055

"I chose main screens because it provides a better description that "display groups" for me as I would imagine that to include sub-screens as well. Menu categories would also relate better to the item set-up to me."

Tester #204490805

"its easier"

Tester #204338064

"Makes more sense."

Tester #204340188

"Working with multiple clients I've come to know they prefer to reference to that section as your main screen because it defines the reason what that section does it is your main screen that keeps all your sub menu buttons"

Tester #204427318

"This are the main group or category of the menu and the first thing you will press when punching and locate the Item"

Tester #204472991

"That's the correct option"

Tester #204440309

"Mains screen it is the landing page"

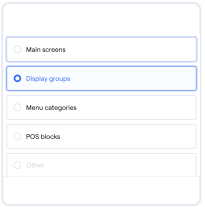
Tester #204379847

"Because the word "menu" in my restaraunt setting makes me think of the actual food/beverage menu. I relate that term to the items found within the "main screen" buttons. "

Tester #204343726

Why did you choose "Display groups" over the other options?

Simple Input



3
Responses

"to me it just looks like a better fit. Iwoud also choose Menu categories"

Tester #204442690

"not familiar with the programe yet"

Tester #204424407

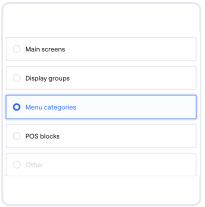
"dsgsdf"

Tester #162411842

View details in Maze ↗

Why did you choose "Menu categories" over the other options?

Simple Input



58
Responses

">"

Tester #204717477

"makes more sense"

Tester #206469237

"The only one that actually describes the categories"

Tester #205675979

"Different items in different categories "

Tester #205096563

"Because the items are from various menus and are divided into categories. The language relates to the hard copies in the restaurant so are more relatable than 'tech' speak such as display groups for example."

Tester #204840957

"better explanation of button"

Tester #204771532

"i think that will be easier to the team "

Tester #204767690

"It relates back to the products the best"

Tester #204764247

"makes most sense "

Tester #204763272

"Cause it represents the categories of my menu"

Tester #204757858

"Because they are the main categories"

Tester #204725975

"Categories"

Tester #204331301

"Because its a group of items categorised under that specific name."

Tester #204341021

"Because It doesn't have any specialised language and would be relevant to anyone using the till system."

Tester #204368054

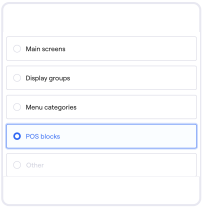
"Better description"

Tester #204378455

View details in Maze

Why did you choose "POS blocks" over the other options?

Simple Input



1
Response

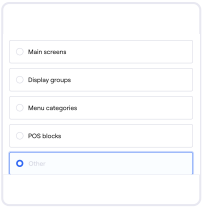
"It most aptly describes the items"

Tester #204669417

View details in Maze ↗

Why did you choose this term over the other options?

Simple Input



1
Response

"Been a General Term we have been using, and its the Top Level from where one works down"

Tester #204503941

View details in Maze ↗